

FREQUENTLY

ASSISTIONS

Frequently Asked Questions

Below are answers to some of the most frequently asked questions about Paceline and PaceDay 2022. However, if you still feel stumped, please give us a call!

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General FAQ

When is Paceline's ride weekend?

October 15 and 16, 2022. Opening Ceremony and Packet Pick-Up will be Saturday, October 15, 2022. PaceDay 2022 will be Sunday, October 16, 2022.

I want to participate. Are there fundraising requirements?

Below are the fundraising minimums for each route:

- Cyber City Circuit- \$300
- Hammer & Nail 25 Mile \$300
- Funky 50 Mile \$400
- Southern Soul 70 Mile \$400
- Young Adult (10-25) regardless of the route chosen \$250
- Unchained Paceliner \$100

If you are unable to attend any PaceDay events but would like to help your team fundraise, you may register as a Paceline Pal with no registration fee or fundraising minimum.

How much is the registration fee?

- The registration fee for all General Riders, regardless of the route chosen, is \$75 until May 31. The registration fee will increase from \$75 to \$100 on June 1, 2022.
- For Young Adults (Ages 10-25), the registration fee is \$60.
- For Unchained Paceliners, the registration fee is \$35.

When is the fundraising deadline?

All fundraising minimums must be met by December 31, 2022, at 11:59 p.m. For registrants who have not met their fundraising minimum by December 31, their credit card used at the time of registration will be charged the remaining amount.

What is Paceline's privacy policy?

As a subsidiary of the Medical College of Georgia Foundation, Inc., we follow the guidelines defined in their privacy policy. You can read the policy in detail <u>here</u>.

Rider FAQ

What are the routes?

Route maps can be found here.

How do I change my route distance?

Up to September 16, 2022, you can change your route distance. Please submit your request to clong@paceline.org. Please note: You may increase your distance and corresponding fundraising minimum, but your fundraising minimum does not change if you choose a shorter route.

Is there a minimum age to ride in PaceDay?

Young Adult Riders must be at least 14 years of age to ride the 25, 50, and 70-mile routes. Riders aged 10-13 may only participate in the Cyber City Circuit.

Can I allow someone else to ride in my place on PaceDay?

No. Your registration as a rider in PaceDay is not transferable, even if you do not ride in PaceDay for any reason, including illness or injury that may limit or preclude your participation. You are not permitted to grant another person the right to ride in PaceDay in your place.

Can I cancel my registration?

No, when you register, you are committing to raising money for innovative cancer research. PaceDay is simply a celebration of those efforts from the year.

What type of bike do I need?

Just about any bike will get you 25 or 50 miles. If you are riding 70 miles, you may consider a road bike, but one is not a necessity.

Donations FAQ

How do I make a donation?

Click on the "Donate" button in the upper right-hand corner and search for the Rider or team you wish to donate to.

How do I make a check donation?

Please write the full name of the Rider you wish to donate in the memo line and mail your check made payable to Paceline at the address: Paceline, 1010 Broad Street, Augusta, GA 30901

What do I do if a donor hands me a check?

Please mail the check to Paceline, 1010 Broad Street, Augusta, GA 30901. Be sure that your Rider name is included in the memo line so that the donation will apply to your fundraising. If the donor makes the check out in your name, you will have to personally deposit or cash the check and donate the amount to your rider profile.

Why does Paceline ask for donor information?

We collect data to create accurate donor records and provide appropriate tax acknowledgment information. The information is not used for solicitation purposes. If you have any questions about the collected data, please contact us at clong@pacelineride.org.

How does Paceline handle tax acknowledgment receipts?

All donations are 100% tax-deductible in the United States unless the donor received goods and/or services in exchange. Please refer to your local tax laws for foreign donors to determine if your donation to Paceline is tax-deductible. All credit card donors will immediately receive a tax acknowledgment letter via email. All check donors will receive a mailed tax acknowledgment letter after Paceline gets the check. Paceline cannot issue tax acknowledgment receipts for cash donations that are not brought directly to the Paceline office by the actual donor.

Unchained Paceliner FAQ

What is an Unchained Paceliner?

By being Unchained, you can be a part of Paceline virtually from any location. Unchained Paceliners do not have to ride or volunteer during PaceDay. They simply focus on fundraising for research at the Georgia Cancer Center!

Is there a registration fee and fundraising minimum for Unchained?

Registration is \$35 and there is a \$100 fundraising minimum for all Unchained Paceliners. Registration includes a ticket to the Opening Ceremony on October 15, 2022. The fundraising minimum must be met by December 31, 2022.

How can I upgrade from an Unchained Paceliner to a Paceline Rider?

Please email clong@paceline.org by September 16, 2022.

Do Unchained Paceliners get to participate in PaceDay?

Unchained Paceliners are invited to join us on PaceDay to support Riders, but access to food and drinks at the finish line celebration is not included with registration.

Volunteer FAQ

When and where can I volunteer?

Volunteer shifts will be posted <u>here</u> in August for PaceDay 2022. There are many opportunities to volunteer leading up to and throughout PaceDay.

Is there a minimum age to volunteer?

You must be at least 14 years old to volunteer on your own. To register as a minor volunteer, please email <u>clong@paceline.org</u>. We will provide you with the minor volunteer waiver, and a parent or guardian must accompany you.

How will I receive further details regarding my volunteer shift(s)?

You will receive an email with details regarding your shift in the weeks leading up to PaceDay.