



2023 Arthritis Foundation Jingle Bell Run Accessibility Guide

We are excited for you to join us at the Jingle Bell Run!

We aim to ensure that everyone can fully enjoy the experience while attending the Jingle Bell Run at US Bank Stadium.

This document addresses many accessibility issues that attendees may find useful for the event. We recognize that there may be further questions or needs not included in this guide that we still need to address. Please feel free to contact us with any questions or concerns.

Sincerely,

Lisa and Sara

Lisa McLaughlin – Associate Director

lmclaughlin@arthritis.org | 651-724-9487

Contacts

Guests are encouraged to contact our Event Services team via Lisa with requests or questions regarding accommodations and reservations related to accessibility needs, dietary needs, or any general questions regarding the event. Guests are also encouraged to visit with our Mobility Services and Guest Services team on site during your event.

<https://www.usbankstadium.com/plan-your-visit/accessibility>

In-Person Event

Jingle Bell Run Schedule and Program Flow

Below is the schedule for the event, which includes what you can expect during that morning.

8:30 am | Check In - Doors open at US Bank Stadium

Attendees can begin entering US Bank Stadium for the Jingle Bell Run. When you arrive you'll have the option of choosing to participate in the 5k, walk, or roller skate. Packet pickup is at check-in on day of event.

9:00 am | Program begins

- Mission Moment
- Honoree Videos
- Top Teams/Fundraisers Honored
- Volunteers Honored
- Arthritis Warriors Honored
- National Anthem

9:30 am | 5K Walk/Run/Roll Start

11:00 am | Event ends

After the event's conclusion, attendees will begin filing out of the Stadium.

Metal Detection

All screeners will receive detailed instructions and accessibility training prior to working.

- Individuals entering the stadium will be asked to walk through a metal detector. If this is not possible, a hand-held wand detector search will be conducted.
- Screeners will comply with all requirements of the Americans with Disability Act (ADA) for guests who are unable to undergo metal detector or hand-wand screening.
- A guest that uses a mobility aid will undergo a torso pat-down inspection and a physical inspection of their mobility aid. The Screener will not touch any sensitive equipment on the guest (tubes, wires, ventilators, oxygen, etc).

Event Spaces Available

The following section will cover the event spaces at US Bank Stadium.

Quiet and Wellness Room

If in need of respite, U.S. Bank Stadium Staff will direct guests to a quiet and wellness room. This space will not be publicly advertised so it's used appropriately.

Restrooms

There are several restrooms throughout the event space that are accessible to guests. The restrooms available for use within this event are in the West Event Level End Zone, and on the Main Concourse behind sections 103, 114, 124, and 136.

There is an adult changing table available for use in the Family Restroom located on the Main Concourse at Section 116. Instructions for operation of the changing table can be found on the wall beside the device. You will be able to access this restroom from the main concourse and field by elevator or stairs. Signage will be available to direct you towards the restroom.

Entrances to US Bank Stadium

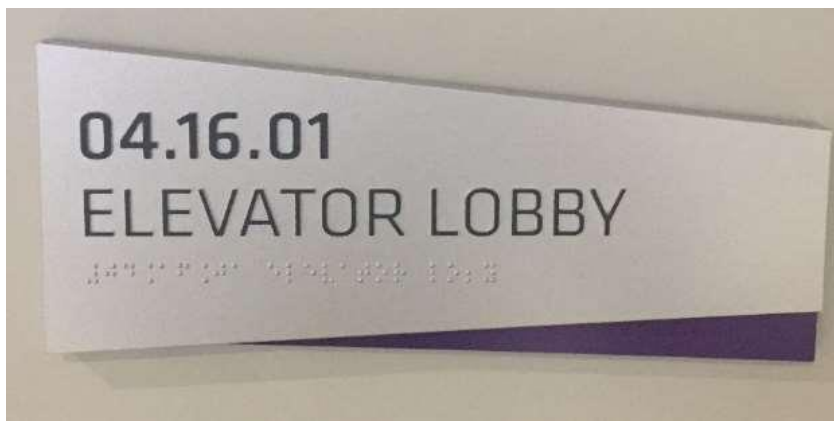
Attendees can use two entrances to access the stadium. The first event entrance for this event is the Skyway Entrance that connects to the Stadium Parking Ramp. The Skyway Entrance is ADA accessible with elevator access street level or from the parking structure via the Stadium 4 Parking Ramp elevator lobby. From level 3 of the Stadium Parking Ramp location, the entrance into the Stadium is via a pedestrian Ramp.

A dedicated Accessible Drop Off / Pick Up zone is available during the event on Chicago Avenue between 4th Street and 6th Street. Guests may enter street level from this drop off area via the Northwest Legacy Gate. If you are taking the light rail or getting dropped off by Metro Mobility or ride share options, you will enter the event through this entrance.

Please visit the US Bank Stadium website for a map of the building at <https://www.usbankstadium.com/plan-your-visit/stadium-maps>

Current Accommodations

- To accommodate guests with low vision or are Blind, all U.S. Bank Stadium room signs include braille lettering. Please find below examples of room signage:



- U.S. Bank Stadium is equipped with power-assisted doors at all stadium entrances
- Certified service animals or service animals in training for guests with disabilities are welcome at the stadium. All service animals must remain on a leash or in a harness at all times. No other animals are allowed in the stadium
- Wellness room for lactation, religious practices, respite, or other needs will be open upon request
- Drinking fountains are located throughout U.S. Bank Stadium at sections 204, 215, and 225
- Defibrillator available on site
- An adult changing table restroom available in Section 116

- Electrical outlets are available for recharging wheelchairs, scooters, and other medical equipment at all ADA sections

Accommodations Available on Request

- U.S. Bank Stadium Staff will escort individuals in need of wheelchair assistance between locations if needed
- A limited number of hearing devices may be available upon prior request by Wednesday, December 6th. Please email or call Sara Curl by Wednesday, December 6th if you would like to reserve one

Potential Barriers

- Many of the event spaces can get crowded and noisy
- This event is not scent-free
- All event signage is in English
- Attendees will not be required to provide proof of vaccination, proof of negative COVID test, or wear face masks at US Bank Stadium
- Most of the spaces use fluorescent lighting
- The field is comprised of turf, which could make wheeled travel more difficult
- The sidewalks immediately outside the building and in the parking lot may be uneven and subject to weather conditions, such as water buildup from rain or ice if the weather is still cold

Parking and Transportation

US Bank Stadium Parking Ramp

Plan on parking in the Stadium parking ramp located at 740 S. 4th St, Minneapolis, MN.

This ramp offers an enclosed, warm, and safe entrance into the US Bank Stadium for a \$5 parking fee.

When entering US Bank Stadium from the Stadium Parking Ramp, you will be in the Polaris Gate. Once you are in Polaris Gate, take the elevator or escalator down to the main concourse for registration. Signage and volunteers will be available to assist you with directions.

Metro Mobility Drop-Off

A dedicated Accessible Drop Off / Pick Up zone is available during the event on Chicago Avenue between 4th Street and 6th Street. Guests may enter street level from this drop off area via the Northwest Legacy Gate. If you are taking the light rail or getting dropped off by Metro Mobility or ride share options, you will enter the event through this entrance.

Nearby bus and light-rail routes

Taking the bus or using the light-rail are a great way to get around Minneapolis! Below is some useful information for planning your trip if you are taking public transportation:

- The METRO Blue and Green Line offer frequent and fast light rail service directly to the U.S. Bank Stadium Station from Minneapolis, St. Paul and Bloomington.
- For more information, visit <https://www.usbankstadium.com/plan-your-visit/directions> under “Public Transportation”.

Taxi and ride-sharing options

U.S. Bank Stadium partners with Uber and Lyft to provide a great guest experience as part of our Ride Share Program. Guests requesting Uber or Lyft are directed to pick up their ride at one of two locations:

- 9th Avenue South between 6th Street South and 7th Street South
- 3rd Street between Park Avenue and Portland Avenue

Emergency Evacuation Procedure

U.S. Bank Stadium team members have been trained and instructed to assist guests in emergency situations. In the event of an emergency, U.S. Bank Stadium team members will assist and direct guests with disabilities to safe locations and exit routes.